

Dear FRSA Customer,

The Four Rivers Sanitation Authority (Authority) has developed a process to meter well water customers. As a well water customer, you have three options for determining the amount of your bill.

Option 1: Currently, your wastewater bill is based on the average water usage of all metered single-family homes (the average water usage is 18 hundred cubic feet [18 ccf] per quarter). Option one is the default option and is still available.

Option 2: Pay a \$12 quarterly fee for a well meter plus actual metered water usage. This quarterly fee covers the cost, installation, and maintenance of the well meter. This fee is reviewed annually and may be subject to change. Your decision to install a well meter is a, one-time, permanent election until your property can be connected to a metered city water service. In addition, the property owner must sign an agreement.

Option 3: Install your own iron compatible meter and pay a \$8 quarterly meter read/ERT fee. The owner assumes responsibility for all meter failures.

The benefits of having a well meter include: 1) your wastewater bill is based on actual water usage, and 2) you may be able to take advantage of the summer discount. The summer discount calculation is based on 120% of the average water usage during the winter months (January to February). If your actual water usage for the summer discount period (April to September) is more than 120% of the winter water usage, then the summer discount amount is used for billing. The purpose of the summer discount is to recognize that water is used for activities that occur during the summer months including, but not limited to, car washing, lawn watering, and gardening. The discounted water is not sent to the Authority.

Please review the well meter FAQs. The FAQs may answer many of your questions. If you still have questions or concerns, please contact the Authority at 815-387-7500.

Sincerely,



Julia Scott-Valdez
Director of Management Services

cc: Timothy S. Hanson, Executive Director
Ashley Bernard, Assistant Director Plant Operations/Customer Service



Board President
Richard T. Pollack

Board Trustee
Donald J. Massier

Board Vice President
Benjamin W. Bernsten

Board Trustee
Elmer Jones

Board Clerk/Treasurer
Ginger Hass

Executive Director
Timothy S. Hanson

If you agree to have a well meter installed, please fill out the well meter form and drop off, email, mail, or fax it to the Authority.

Name: _____

Email: _____

Phone Number: _____

Account Number: _____

I want a well meter installed BY the Authority (Option 2). Yes _____ No _____

I will install my own well meter; I want the AMR only (Option 3). _____

Upon receipt of this form, we will send you a Well Meter Fee Payment agreement.

After receipt of the signed agreement, the Authority will contact you to set up an installation date and time.

Submission Instructions

Forms can be submitted by email, fax, or U.S. Mail.

Email: csm@fourrivers.illinois.gov

Fax: (815) 387-7513

Mail: FRSA

3501 Kishwaukee St

Rockford, IL 61109-2053