

**Four Rivers Sanitation Authority (Authority)
Well Meter FAQ's**

1. **Where, exactly, will the well meter be installed, or located (due to pets, a fence, small cellar, etc.)?**
The meter location is determined by the location of the water service entrance to the building. The meter must be in an all-weather, protected location with good accessibility.
2. **How will the meter be read? Is an appointment necessary?**
The well meter model to be installed will be compatible with the Authority's automatic reading equipment. This allows Authority staff to read the meter from a distance and in most cases will prevent entering a home or enclosed area to obtain the readings.
3. **What happens if my house is sold and the next owner doesn't want the well meter?**
The "one time" election to have a well meter installed passes to the next homeowner.
4. **I live in a duplex. How will it be metered?**
If the units are served by separate lines, each unit of the duplex will have the option of having a well meter.
5. **Will the fee increase?**
The amount of the fee is determined by the cost of the well meters, installation and maintenance costs, and inspection/permit fees. The Authority must also account for replacement costs. All of these expenses will be reviewed annually and may cause the fee to increase.
6. **Who will install the well meter?**
The well meter will be installed by a licensed plumber contracted by the Authority.
7. **Our well serves more than one home. How will we be metered?**
Each home will require a separate well meter.
8. **Will an appointment be necessary for installation of the well meter?**
Whether or not the occupant needs to be present for the well meter installation depends on a number of factors. The specific requirements for your well meter will be completely explained to you prior to installation.
9. **Should I get a well meter?**
 - a. Having a well meter allows bill calculation based on actual usage rather than an average (18 Ccf per quarter) of all residential users. Eighteen (18) Ccf per quarter equals approximately 149 gallons per day.

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b. Having a well meter may allow you to take advantage of the summer discount. The summer discount calculation is based on 120% of the average water usage during the winter months (January to February). If your actual water usage for the summer discount period (April to September) is more than 120% of the winter water usage, then the summer discount amount is used for billing. The purpose of the summer discount is to recognize that water is used for activities that occur during the summer months including, but not limited to, car washing, lawn watering, and gardening. The discounted water is not sent to the Authority.

10. Does getting a well meter mean that I will be connected to city water soon?

The well meter is only for the purpose of providing a more accurate Authority bill and making you eligible for the summer discount. The Authority does not control how you receive your water.

Additional Information Regarding Your Account

If you choose to have a well meter installed, you will receive a final bill under your original account number through the installation date. From the installation date going forward, you will have a new account number and the bill will be for actual usage. If your account is set up on auto payment or paperless billing, you will need to update to the new account number.