

Dear FRSA Customer,

The Four Rivers Sanitation Authority (Authority) has developed a process to install automatically read residential credit meters. You now have three options for determining the amount of your credit. **ONLY METER WATER SERVICES ARE ELIGIBLE.**

Option 1: Use the Authority's Summer Usage Period Discount Program. This program runs from April through September. This period includes the greatest usage of non-returnable water to the Authority due to summer activities including, but not limited to, filling pools, car washing, lawn watering, and gardening. **THIS IS THE DEFAULT OPTION.**

Option 2: Pay a \$12 quarterly fee for a residential credit meter and an Automatic Meter Reading (AMR) head. The fee may be higher if the meter is larger. This quarterly fee covers the cost, installation (up to the current quoted rate from the installer of \$160), and maintenance of the residential credit meter and AMR. An additional fee may be assessed depending on the complexity of the installation, the additional fee is determined by the plumber before installation. **The property owner is responsible for any damage not caused by normal usage.** The fee will be reviewed annually and may change.

IF, AFTER INSTALLATION, YOU DECIDE YOU DO NOT WANT A RESIDENTIAL CREDIT METER there is a one-time disconnection fee to cover original installation, de-installation and any reconditioning of the credit meter and AMR. **The cost is up to \$600.** All credit meter fee payments made to date are considered when calculating the disconnection fee.

Option 3: Install your own itron compatible meter and pay a \$8 quarterly meter read/ERT fee. The owner assumes responsibility for all meter failures.

Please review the attached FAQs. The FAQs may answer many of your questions. If you still have questions or concerns, please contact the Authority at 815-387-7500.

Sincerely,



Julia Scott-Valdez

Director of Management Services

cc: Timothy S. Hanson, Executive Director

Ashley Bernard, Assistant Director of Plant Operations/Customer Service



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If you agree to have a residential credit meter installed, please fill out the enclosed form and return it to the Authority.

Name: _____

Email: _____

Phone Number: _____

Account Number: _____

I want a credit meter installed (Option 1). Yes _____ No _____

I will install my own credit meter; I want the AMR only (Option 2). _____

Upon receipt of this form, we will send you a Credit Meter Fee Payment agreement.

After receipt of the signed agreement, the Authority will contact you to set up an installation date and time.

Submission Instructions

Forms can be submitted by email, fax, or U.S. Mail.

Email: csm@fourrivers.illinois.gov

Fax: (815) 387-7513

Mail: FRSA

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