

ERP/CIS System (Financial/Human/Utility Billing-CIS Management & Permitting/Inspections[Optional])
RFP: #21-210
Addendum No. 3

This Addendum No. 3, dated April 1, 2021, to RFP #21-210 ERP/CIS System (Financial/Human/Utility Billing-CIS Management & Permitting/Inspections[Optional]), supersedes all contrary and conflicting information in the above-mentioned instructions, specifications, and contract documents which are hereby supplemented or revised in certain particulars as follows:

1. Q: Currently which vendor is providing “Enterprise-Resource-Planning-System”?

A: Please reference page 6 of the RFP document, which identifies the District’s current technology environment.

2. Q: Can we get a copy of the current “contract” with the existing contractor for providing “Enterprise-Resource-Planning-System”

A: The District’s aims for this procurement are to take advantage of the latest technology, functionality, vendor support, and professional services of a new solution. The District’s current software contracts do not allow the District to achieve those aims.

3. Q: What are the areas of the existing applications city is not very satisfied? Please give us some examples.

A: The District has conducted a detailed needs analysis of its current and future business process needs. Those needs are defined in the functional and technical requirements of the RFP in Appendices A1-A5. Please reference those appendices for additional details of the District’s needs.

4. Q: Currently, how much cities is spending Annually on “Enterprise-Resource-Planning-System”?

A: The District has provided its target budget for this procurement. Please see its response to Question #5 herewith.

5. Q: What is the budget for the current project?

A: The District has a budget of up to \$800,000, which includes both software licensing and implementation expenses. The District’s fiscal year starts May 1. The \$800,000 represents the project budget, but the District will consider additional funding if necessary.

6. Q: Keeping covid-19 in mind, will it be feasible to submit our RFP response online or through an e-mail?

A: Please reference page 3 of the proposal: Proposals will not be accepted by fax or email.

7. Q: Is the city looking for all the business modules listed in page-9-section-4- from one Vendor? Or City is planning to hire multiple vendors for multiple functionalities?

A: Please reference the District's responses to Addendum #1 questions #3 and 4.